



Idaho Association of State Financial Aid Administrators
2016 Annual Conference

“MAKE YOUR VOICE HEARD”

MONDAY, OCTOBER 3, 2016

5:00-6:30 p.m. **President’s Welcome Reception** – EVERYONE INVITED Terrace Suite 422

TUESDAY, OCTOBER 4, 2016

8:00-8:45 a.m.	<p>Registration</p> <p>Networking Breakfast Buffet Visit with Vendors/Silent Auction bidding begins</p>	<p>2nd floor – Landing</p> <p>2nd floor – Aspen & Evergreen</p>
8:45-9:15 a.m.	<p>Welcome IASFAA President – <i>Dwight Berreth, NNU</i></p>	<p>2nd floor – Evergreen</p>
9:15-10:00 a.m.	<p>General Session State Update – <i>Blake Youde, Idaho State Board of Education</i></p>	<p>2nd floor – Evergreen</p>
10:00-10:15 a.m.	<p>Break Visit with Vendors/Silent Auction bidding</p>	<p>2nd floor – Aspen</p>
10:15-11:10 a.m.	<p>Breakout Session 1</p> <ol style="list-style-type: none"> 1. Newcomer’s Welcome – <i>Laura Hughes, LCSC</i> 2. Student Loan Market Trends – <i>Raymond Yee, Sallie Mae</i> 3. A Philosophical and Practical Approach to doing Financial Aid Presentations – <i>Mike Johnson, Portland State Univ.</i> 4. SULA Update – <i>Chuck Hirman, U.S. Department of Education</i> 	<p>3rd floor – White Water</p> <p>3rd floor – River Fork</p> <p>2nd floor – Ivy</p> <p>2nd floor – Evergreen</p>
11:15-12:10 p.m.	<p>Breakout Session 2 – Panel/Roundtable Discussions</p> <ol style="list-style-type: none"> 1. Difficult Conversations: How to Handle Conflict While Providing Customer Service – <i>Sun Ow, Great Lakes</i> 2. Scholarship Management Panel Discussion – <i>Daniel Lemus, CWI</i> 3. Charting Your Financial Aid Career – <i>Nicole McMillin, CWI, Laura Hughes, LCSC and James Martin, ISU</i> 4. Issues Impacting Support to Student Veterans: Minimizing the Challenges – <i>Bob Sanchez, NNU</i> 	<p>3rd floor – White Water</p> <p>3rd floor – River Fork</p> <p>2nd floor – Ivy</p> <p>2nd floor – Ingraham</p>
12:15-1:30 p.m.	<p>Lunch Keynote Speaker – David Tolman, NASFAA and Former Financial Aid Director at Boise State University</p>	<p>2nd floor – Evergreen</p>

1:35-2:30 p.m.	Breakout Session 3	
	1. Financial Aid Basics: Understanding the Makeup and Use of the Need Formula – <i>Larry Hallam, BSU</i>	3 rd floor – White Water
	2. Majoring in Money: How American College Students Manage Their Finance – <i>Raymond Yee, Sallie Mae</i>	3 rd floor – River Fork
	3. Keep Them Coming Back: Train-The-Trainer Session on Making Your In-Person Financial Education Sessions More Memorable – <i>Sarah Arslanian, ASA</i>	2 nd floor - Ivy
	4. Verification Updates for 2017-2018 – <i>Kim Wells, U.S. Department of Education</i>	2 nd floor - Evergreen
2:35-3:30 p.m.	Breakout Session 4	
	1. Uncommon Service in the Financial Aid Office: A Model of Service Excellence – <i>Mike Johnson, PSU</i>	3 rd floor – White Water
	2. Promoting Autonomy in a World of Over-Parenting – <i>Sun Ow, Great Lakes</i>	3 rd floor – River Fork
	3. Using Financial Aid Resources – <i>Nicole McMillin, CWI</i>	2 nd floor - Ivy
	4. Direct Loan Update – <i>Chuck Hirman, U.S. Department of Education</i>	2 nd floor – Evergreen
3:30-3:55 p.m.	Break Visit with Vendors/Final Silent Auction bidding	2 nd floor – Aspen
3:55 p.m.	Silent Auction Closes!!!	
4:00-4:55 p.m.	General Session Prior-Prior Year – <i>David Tolman, NASFAA</i>	2 nd floor – Evergreen
5:00-5:15 p.m.	Silent Auction Winners Announced	2 nd floor – Evergreen
5:15 p.m.	Dinner on your own. Group dinner optional, meet in lobby at 6 p.m.	TBD

WEDNESDAY, OCTOBER 5, 2016

8:00-8:45 a.m.	Networking Breakfast Visit with Vendors	2 nd floor – Evergreen
8:50-9:00 a.m.	Announcements <i>Dwight Berreth, NNU</i>	2 nd floor – Evergreen
9:00-10:15 a.m.	Federal Update <i>Kim Wells, U.S. Department of Education</i>	2 nd floor – Evergreen
10:15-10:45 a.m.	Break Visit with Vendors	2 nd floor – Aspen
10:45-11:00 a.m.	Make Your Voice Heard – A Final Word IASFAA President – <i>Dwight Berreth, NNU</i> WASFAA President – <i>Mike Johnson, PSU</i> NASFAA – <i>David Tolman</i>	2 nd floor – Evergreen
11:00 a.m.-Noon	IASFAA Business Meeting	2 nd floor – Evergreen
Noon	Conference Ends	